

**CBAI's Enhanced Email Services - Hosted Exchange *powered by Intermedia***  
**ELEMENTS OF SECURITY and PRIVACY**

SECURITY ELEMENT	CBAI's HOSTED EXCHANGE
<b>Multi-tenant platform security</b>	<ul style="list-style-type: none"> <li>✓ Redundant, enterprise-class firewalls</li> <li>✓ Multiple Intrusion Prevention Systems (IPS) employed (host and network)</li> </ul>
<b>Physical security</b>	<ul style="list-style-type: none"> <li>✓ Closed-circuit TV</li> <li>✓ Secure access policies</li> <li>✓ Security guards</li> </ul>
<b>Employee security</b>	<ul style="list-style-type: none"> <li>✓ Background checks</li> <li>✓ Two-factor authentication and role-based access control</li> <li>✓ Restricted server access</li> </ul>
<b>Redundant Internet service providers</b>	<ul style="list-style-type: none"> <li>✓ Multiple Tier-1 Internet providers</li> </ul>
<b>Authentication and access</b>	<ul style="list-style-type: none"> <li>✓ Stringent caller identification procedures</li> <li>✓ Admins have control over access</li> </ul>
<b>Dedicated security staff and monitoring</b>	<ul style="list-style-type: none"> <li>✓ Employs dedicated, full-time certified security staff</li> <li>✓ Team monitors all aspects of security</li> </ul>
<b>Privacy</b>	<ul style="list-style-type: none"> <li>✓ Registered with the US Dept. of Commerce's Privacy Shield program, meeting their privacy requirements</li> </ul>
<b>Audit reports</b>	<ul style="list-style-type: none"> <li>✓ SOC 2 Type II audited</li> <li>✓ Audit applies company-wide, not just at the datacenter level</li> <li>✓ Audited against all five trust service principles</li> </ul>
<b>PCI compliance</b>	<ul style="list-style-type: none"> <li>✓ Payment processing system is PCI compliant</li> </ul>
<b>Anti-spam and anti-virus</b>	<ul style="list-style-type: none"> <li>✓ Intermedia Basic/Advanced Email Security included with every mailbox</li> <li>✓ Shields customers from spam &amp; viruses</li> <li>✓ Advanced Email Security offers granular control over security settings</li> </ul>
<b>Protection for mobile devices</b>	<ul style="list-style-type: none"> <li>✓ Admin can set security and message management policies for mobile devices</li> <li>✓ Remotely wipe mobile devices</li> <li>✓ Deactivate devices remotely</li> <li>✓ Set policies account-wide or per user</li> </ul>
<b>Data replication</b>	<ul style="list-style-type: none"> <li>✓ Runs regular backups</li> <li>✓ Replicates data in real time</li> </ul>
<b>Encryption</b>	<ul style="list-style-type: none"> <li>✓ Encrypted Email solution offered for greater protection</li> <li>✓ Can be deployed at the account level or the user level</li> <li>✓ Standards-based encryption (PKI, S/MIME, X.509)</li> <li>✓ Transport layer encryption via SSL from client to server</li> </ul>

